

Reducing “Tracker Mobile” Photo Sizes on Android Phones

There have been one or two reports that the newer Android phones and tablets are saving photos at very large file sizes, and this is causing two issues:

- the sessions can appear to be "stuck" on the phones once the photo has been saved with the rest of the surveying data
- sending the data in at the end of the survey or end of the day is taking much longer than normal.

To prevent such data issues, if you are using Android phones, please do the following:

1. Set the picture resolution on the phones' cameras to "low" or "medium" before the surveyors take their photos.
2. Ensure that the setting you choose saves pictures with a file size smaller than 3 mega pixels.
3. Remind your surveyors of the importance of saving photos at this resolution.